



## SUCCESSFUL VENDOR EVENTS

### Questions to Determine if the Event is a “Fit”

- What is the cost vs. the number of hours for the event?
- When is set-up time?
- Indoors or outside?
- Are tables and chairs provided or do I furnish my own?
- Do you allow more than one Tupperware vendor? If so, has another Tupperware consultant already registered?
- How will the event be publicized?
- How many years has the event been done?
- What is the anticipated traffic?
- Target market? (homemakers, families, young mothers, etc.)

### Before the Event...

- Order and label plenty of supplies
- Print signs
- Prepare a large basket with products priced at \$3, \$4 or \$5. (People don't always want a whole set of tumblers or cereal bowls, but may spend more by picking specific items they want. Many people like to "dig" through a basket of products!)
- Prepare a Thatsa Bowl of Tiny Treasures to sell for \$1
- Schedule 2-3 phone sessions with yourself within the next 3-5 days.
- Prepare party plan packets and recruits

### At the Event...

- Dress professionally – a Tupperware apron with pockets is great. Remember, you are a professional vendor, not a visitor.
- Wear your nametag.
- Smile
- Stand
- Make eye contact
- Step back and give them space to look around.
- Point out new items and share quick tips, if they seem interested.
- Ask about their needs.
- Offer to hold things for them as they look.
- Invite them fill out a lead slip or register for mailing list....make notes for yourself so you can personalize your call back.

### Greetings & Conversation Starters for Vendor Events

“Hello! Welcome to Tupperware”! (Pause) “Are you familiar with \_\_\_\_\_ (one of our newest products)?” (Listen, then show the product.)

“Hi there, come on over and take a look at Tupperware.”

“Good Morning!” (Pay a sincere compliment...children, necklace, etc.) “Tupperware has really changed over the years.....I really love the bright beautiful colors. How about you?”

“Hello! Come browse around. May I show you our latest specials?”

“Hi!” (Pause for a response.) “Did you know that Tupperware still offers the lifetime warranty on our products? That sure is hard to beat nowadays, don’t you agree?”

Ask open ended questions...”Are you having fun today? What have you seen/enjoyed (if at a fair/festival)?” Then, engage them about Tupperware. “How do you like our newest colors? How long has it been since you’ve seen TW? What’s your favorite piece, etc?”

Suggest, “if you’re seeing lots of things you like, you might want to consider...it’s totally up to you.....getting a few friends together and letting me spoil you rotten with free products.”

Suggest, “thinking about your schedule, we could go ahead and set a date and then I can give you an extra gift...” Use your tiny treasures as a dating gift and offer to “SUPER SIZE” it at the party (quick shake keychain = quick shake at party, etc)

“Have you heard about Tupperware’s New Party? It only takes 60 minutes from start to finish! We can even make the refreshments right at the party!” (Then share our Tea Party or Mexican Fiesta or one of your favorites.)

(When filling out registration) “I see you are from\_\_\_\_\_. Who do you know there who might like to earn an extra \$1,000 a month? I’m building a team and would like to work with someone in your area.”

“Good evening! How long since you have seen Tupperware? (Pause) Then you probably haven’t seen \_\_\_\_\_.” (Demonstrate briefly).

When people comment on how long it’s been since they have heard of Tupperware: “That’s the reason I’m here. I’m looking for people who are looking for me!”

“It is so much fun to meet people who are enthusiastic about their Tupperware! I’d love to have someone like you on my team! Have you ever thought about a business of your own?”

### **Tips:**

Be careful not to “pounce” on people by immediately talking about buying, dating a party, or recruiting. Don’t tell people “they *need* to have a party”.) Most people don’t like to be told what they should do!) Instead tell them what you would like and what you have to offer. “I’d really like to come show you and your friends the latest and shower you with lots of free Tupperware! How does that sound?”

### **Be prepared for these comments:**

“Wow! Tupperware has really changed over the years!” (“Yes, we are very proud of the fact that we stay current with today’s trends.” Then show a newer concept such as Ice Prisms, Tupper Living teas, microfiber towels, etc.)

“I have cabinets full of Tupperware.” (“Wonderful! What’s something you use the most?” (Listen.) Then show a product that might be of interest.)

“I haven’t seen Tupperware in years. I didn’t even know it was still around.” (“Well I’m so glad you found us today. I’m \_\_\_\_\_.” (shake hands). “I’d love to be your Tupperware connection!”)

**Follow up with,** “I’d like to add you to my contact list to keep you updated on new products and specials” ***as you hand her the registration form.*** This will also enter you into my drawing.” (if you plan to do a drawing.”

**Do not say,** “Do you want to sign up?” Most people don’t want to “sign up” for anything.

**More tips...** If visitor didn't check any boxes, say "If you can take a moment to look at the boxes, it will help me to know what your future interests are". When someone checks a box, "I'm excited to see you are interested in \_\_\_\_\_. I'd love to tell you more about \_\_\_\_\_. When is the best time to call?" (Give information at that time, such as a party plan packet or recruiting info.) Continue by handing your business card and saying, "When you call me within \_\_\_\_\_ days, this card is worth \$10 FREE at your party!"

**Remember to end with** "Thank you...for your purchase, for being a Tupperware user, for stopping by." Or "I look forward to telling you more when we talk! You'll be excited about what I have to share!"

### **Tips on Lead Follow-Up**

- Your time and money investment up front is compounded by your effort afterwards.
- After the show, send an email or postcard (vistaprint) and thank them for stopping by.
- Have a folder or system for filing leads and callbacks.
- The reason to do a vendor event is to get FUTURE business. That will normally not happen until AFTER the event when you make the follow-up calls. These calls should be done as quickly as possible after the event. Schedule the calls just as you scheduled the event. If you make notes on the lead slip (description, comments, made, children, best time to call, etc.) your conversation will be even easier.
- Start with a SMILE on your face – it really shows in the sound of your voice!

"Hi \_\_\_\_\_ This is \_\_\_\_\_ with Tupperware.  
I wanted to thank you for stopping by the Tupperware booth at the (Evansville Food, Home, and Health Show.) \_\_\_\_\_."

"Do you have a minute?" pause for their answer... (If they say No, ASK them when would be a good time to call back. )  
If they say YES .... (have excitement in your voice and say.....)

"I wanted to let you know that Tupperware is doing Something FUN in your area this month...we are having a Multi Host Bingo and I wanted to Invite you to have a get together with your friends and join in the fun! All you do is invite your friends to meet you at the BINGO and they get to play Bingo to win Tupperware prizes and see all the wonderful products TW has to offer, and you don't have to disrupt your family or clean your home. It can be a fun Girls Night Out! "

"If you prefer you can have a get together in your own home, Tupperware has an Express Party that only takes 60 minutes from start to finish. We fix the refreshments right there at your party."

"How does the Multi Host Bingo or the Express Party sound to you?" .....  
(Wait for an answer, let them talk). If they are receptive, say..... I have \_\_\_\_\_ and \_\_\_\_\_ open for the Bingo OR say I have \_\_\_\_\_ and \_\_\_\_\_ open (for a home demo, express party). "Which date will work best for you?"

DATE in AS CLOSE AS POSSIBLE. But always have a couple of dates farther out if they just won't commit to the first dates.

If they date, arrange a time to party plan right away. End your conversation with, "Thank you for dating! You're going to be so excited!"

If they say not right now, ask them if you can call them back at a later date and when would be the best time to call. (Mention that \_\_\_\_\_ is an AWESOME month to host a get together because of \_\_\_\_\_.

At the end of the call, always say..... "THANK YOU for your time and have a great evening!"